

Customer Testimonials

Below is just a sample of some of the recent praise that we've received from a few of our clients...

"At well over 10TB of data, our case demanded that we use a group that had both significant capacity as well as the expertise to handle the enormous complexities. eDirect Impact has a deep level of knowledge and employs a very consultative approach. Time after time, the team at eDirect Impact was able to offer one creative and cost saving solution after another."

M. Hukeri, Vinmar, International

"eDirect Impact truly understands the complexities of electronic discovery. As the industry continues to mature, it is of increasing importance that stand-outs like eDirect Impact become a household name."

Doug Clasen, Litigation Support Specialist

"I can't say enough about eDirect Impact. They claim to 'care as much about my e-discovery project as I do', but with their depth of knowledge, exceptional customer service, and fine attention to detail, I sometimes wonder if they don't care even more."

Marty Moore, Haynes and Boone, LLP

"We had a project that we initially sent to a 'tier 1' vendor, and we encountered several significant problems. Our problems remained until eDirect Impact, a firm that came highly recommended to us, took over and saved the day. Not only did eDirect Impact resolve all issues, but its personnel did so in a matter of a few days and at a fraction of the cost. More importantly, they were able to educate us on the nuances of electronic discovery, and we have since relied on eDirect Impact as an excellent resource for all things related to electronic discovery. We are happy to recommend eDirect Impact to others and have done so repeatedly."

Michael A Golemi, Liskow & Lewis

"eDirect Impact was selected over other companies because of their attention to detail and the clarity of workflow they expressed in the demonstration phase. Once we spoke with them about managing our project, the decision was made! Their competitive advantage was evidenced by a commitment to quality and customer service - as well as providing the technological edge in handling our case data"

Cindy MacBean, Miller Canfield Paddock & Stone

